

# Multimedia Networking and Quality of Service

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Multimedia&QoS\_en - 2

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## Outline

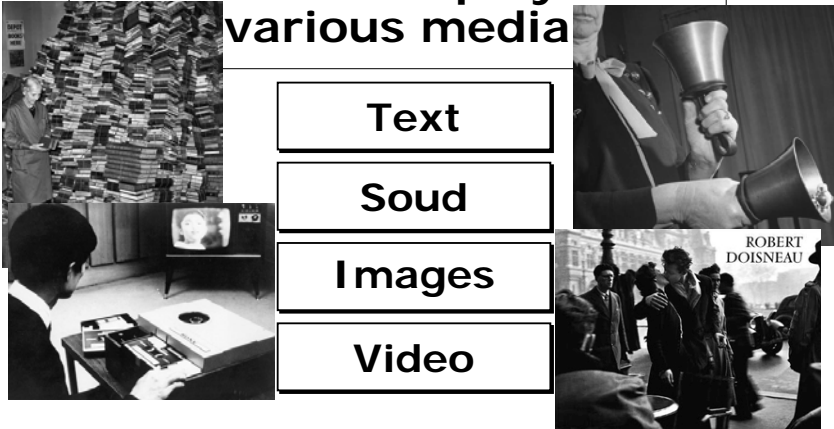
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- Multimedia applications
  - Requirements and consequences on the network
- Quality of service techniques
  - Queuing
  - Access control
- Quality of service approaches
  - IntServ and DiffServ

## Multimedia Applications over Packet Networks

## What is Multimedia?

Simultaneous deployment of various media



Text

Sound

Images

Video

## Media Coding

Sampling and quantization

Loss of quality

Un-noticeable

Coding of samples

Possibility of playing back without loss of quality

## Compression

Redundancy elimination

→ Spatial

→ Temporal

→ Possible information loss  
→ Loss of quality

## Image Coding

JPEG

JPEG2000

GIF

TIFF

## Video Coding

### MPEG1

- Low quality
- 1.5 Mb/s



### MPEG2

- High quality (DVD)
- 3.6 Mb/s



## Video Coding

### MPEG4

- Coding and compression based on identification of objects

### H.261

- Videoconference
- Low quality
- Low bandwidth



## Voice Coding

PCM (64 Kb/s 56 Kb/s)

GSM (13 Kb/s)

G.729 (8 Kb/s)

G723.3 (6.4 Kb/s & 5.3 Kb/s)

## Audio Coding

### AVI

MP3 (MPEG layer 3 - audio)

- 128 Kb/s or 112 Kb/s
- CD equivalent quality



## Audio Coding

### MP3

- Particularly robust
  - Each fragment can be played back independently from the others
- Suitable to the Internet

## Coding Standards: Which one to choose?

The coding choice depends on

- Processing capability of terminals
- Resource availability in the network
- Type of application
  - Live (real-time)
  - Store&retrieve

## Networked Multimedia Applications

- World Wide Web
- Video broadcasting
- Video on Demand
- Telephony
- Radio
- Jukebox service

## Networked Multimedia Applications

- Teleconference
- Interactive distributed games
- Distance learning
- Virtual reality

## Networked Multimedia Applications

Maybe just one media, but ...

different features with respect to traditional applications

## Distinctive Features: Streaming

- Continuous flow of data
- The profile of generated flow must be the same as the profile of the flow to be played back
  - Continuous playout
- Very different from traditional applications

## Distinctive Features: Interactivity

- With another human
- With a computer
- Short response time



## Distinctive Features

- Large transmission bandwidth
- Group communications
  - Many to many communications

# Requirements on the network

## Streaming

- Limited loss
  - Many applications tolerate loss to some extent

- Constant delays



## Interactivity

- Low delay
  - Verbal interaction: below 100 ~ 150 ms one way



## Large Transmission Bandwidth

### High resource availability

- Transmission capacity
- Memory in network nodes (buffers)
- Processing power (routing, etc.)
- Switching

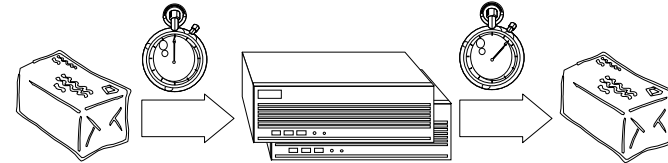
Technology advances help

## Group Communications

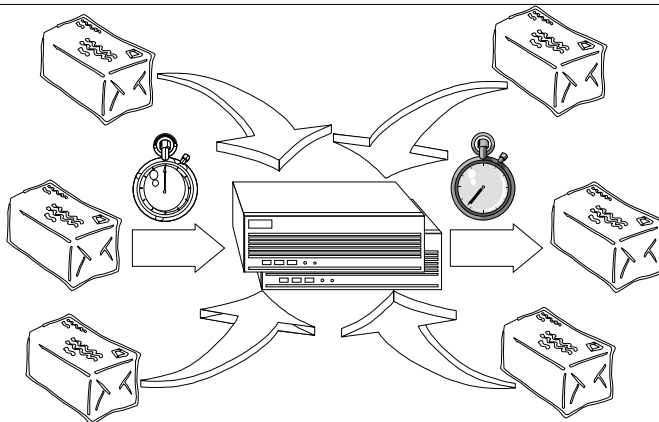
- Multicast transmission services
  - IP multicasting
  - Mbone
- Server with *reflector* functionality or *multiconference unit*

## Delay: That's the Problem!!

Multimedia applications are also generally called *real-time* applications



## Delay: What's the Problem?



It is different depending on the *instantaneous* load on network nodes

## Countermeasures in End-Systems

Compensate delay variations

- ▷ Replay buffer
- ▷ Fixed dimension for non-interactive applications
- ▷ Adaptive for interactive applications

## Countermeasures in End-Systems

The only way to compensate for delay variations is to conform each data unit to maximum delay

“End-to-end” delay increase

Critical for interactive applications (telephony, conferencing, games, virtual reality)

## Countermeasures in End-Systems

Adaptation to network conditions

Decrease traffic generated when quality of session decreases

Adaptability of applications is not unlimited

## Tools

## Information Exchange

- Time data
  - RTP - Real-time Transport Protocol
  - Time stamp
- Communication state
  - RTCP - RTP Control Protocol

## Adaptive Coding

- Quantization granularity
- Compression parameters
- Feedback
  - E.g., RTCP

## Layered Coding

- Base Layer
  - Transmitted at higher priority
  - Resources are possibly reserved
- Additional layers enable quality improvement
  - Transmitted at lower priority
  - Possibly as best-effort

## Countermeasures in the Network

- Traffic classification
- Sophisticated scheduling algorithms
  - WFQ, RR, WRR, CBQ
- Control on traffic entering the network
  - At various levels
- (QoS routing)

## Control on Traffic

- Packet level
  - Shaping/policing
- Call/flow level
  - Signalling with resource reservation
  - RSVP  
Resource reSerVation Protocol (IP)
  - UNI  
User Network Interface (ATM)

## Control on Traffic

- **A priori**
  - Network engineering
    - Network dimensioning according to expected traffic
    - Limit on the number of users
  - Traffic engineering
    - Controlled distribution of traffic across the network

## Countermeasures in the Network

**Quality of Service  
Support**

## Collateral Problems

→ **UDP at the transport layer**

RTP

UDP

IP

- **Real-time requirements are usually incompatible with TCP retransmission timing**
  - An originally lost or corrupted packet eventually reaching the destination is useless because it took too long
  - Lost packets prevent delivery of following packets to applications

## Greedy Applications

**TCP adapts to traffic conditions,  
UDP ignores them**

- **Multimedia applications can harm the others**
  - Especially those based on TCP, that is "polite"
- **Traffic segregation and policing (bandwidth shaper)**

# Tools for Quality of Service Support Classification

## Classification

Identifying packets to which quality is to be guaranteed

in other words

In which queue to store an incoming packet

## Classification

Based on information contained in the IP and TCP/UDP headers (quintuplet)

- ▷ Destination IP address
- ▷ Source IP address
- ▷ Transport protocol
- ▷ Destination port
- ▷ Source port

## Classification

Complex algorithms

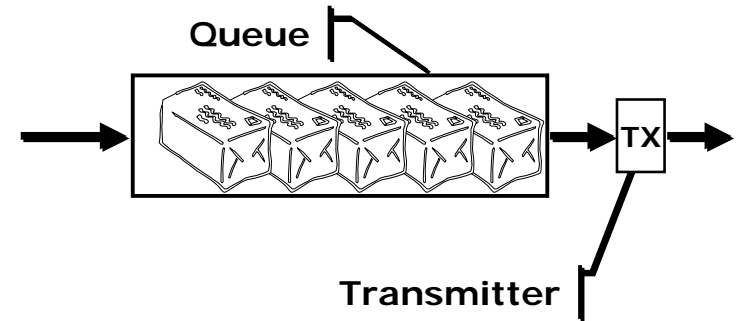
Hardware implementations

ASIC:  
Application Specific Integrated Circuit

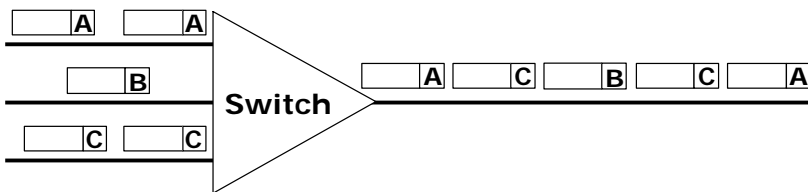
CAM:  
Content Addressable Memory

# Tools for Quality of Service Support Scheduling

## Simple Queuing FIFO (First In First Out)

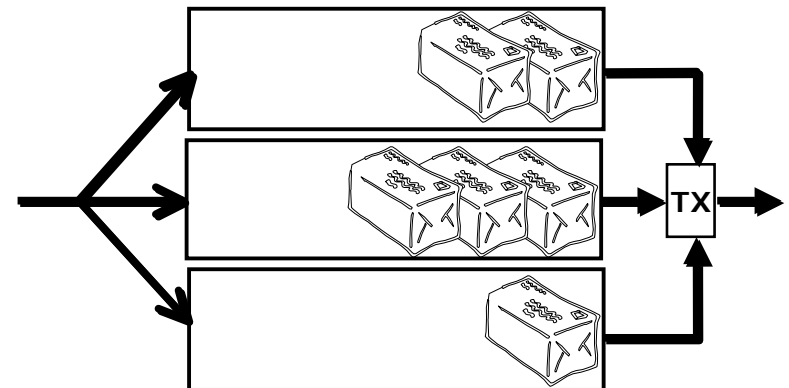


## Statistical Multiplexing



**Somebody will not be satisfied**

## Multiple Queues and Scheduling



## Scheduling Algorithms

- Priority Queuing
- Round Robin
  - Weighted Round Robin
- Class Based Queuing (CBQ)
- Weighted Fair Queuing (WFQ)
- Deadline queuing
  - Jitter Earliest Due Date (non work-conserving)

## Queuing and Switching

### *Output queuing*

The "simplest" solution

but ...

Switching capacity is a limited resource

There is no guarantee for packets to be switched as they arrive

## Switching Capacity

- Guaranteed immediate switching requires speed-up
  - The transfer speed of the switching fabric is higher than the input link speed
- Particularly critical when operating with high capacity links

## Queuing and Switching

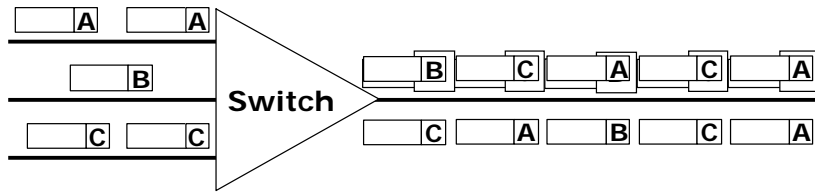
### *Input queuing*

Distributed control (complex)

Virtual output queuing

Queues inside the switching fabric (*distributed queuing*)

## Are We Set?

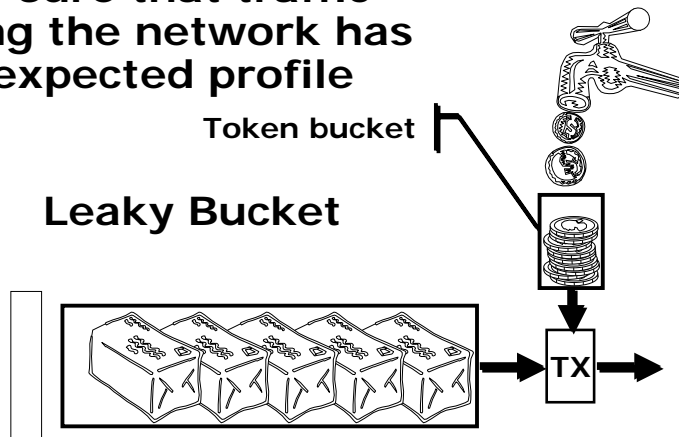


*It is not possible to satisfy everyone!*

## Tools for Quality of Service Support Control on Traffic

## Policing and shaping

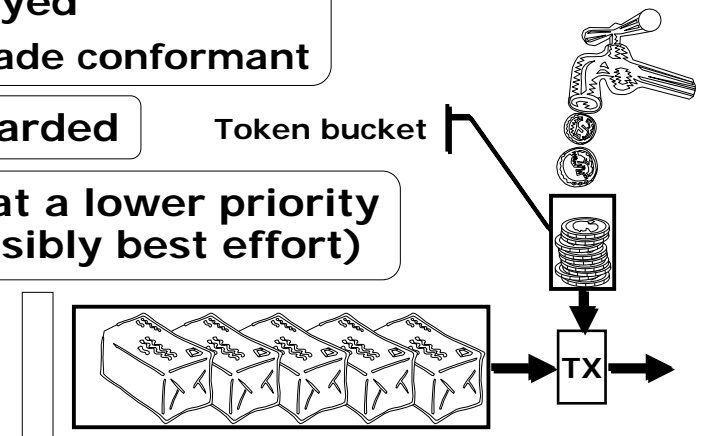
Make sure that traffic entering the network has the expected profile



## Leaky bucket

Non conformant packets are

- Delayed  
→ Made conformant
- Discarded
- Set at a lower priority (possibly best effort)



## Call Admission Control (CAC)

### → Signalling

- Description of generated traffic
- Description of required service
- Examples: RSVP e UNI ATM

### → Resource Reservation

## QoS routing

→ Finding a route with required resources

→ Routing protocols distribute in real-time information on resource availability  
→ Very dynamic information

## QoS routing

→ Routing decisions are based on resource availability information  
→ Not only on topological information

→ Instability with connectionless data transfer

→ E.g., PNNI (private network node interface) in ATM  
→ Cranckback

## Network engineering Traffic engineering

### Preventive actions

→ Network is dimensioned for the (almost) worst case  
→ Statistics on user traffic

→ Traffic matrix is determined  
→ Traffic distribution

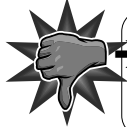
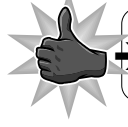
## Network engineering Traffic engineering

### Actions throughout

- Network state is continuously monitored
- Network dimensioning and traffic matrix can be changed if needed

## Network engineering Traffic engineering

### Distinctive properties

-  → Low efficiency in network resource utilization
-  → Simplicity and scalability

## Tools for Quality of Service Support Complementary Issues

## Policy

Defines general aspects of how the network functions

Determines specific aspects of how a device functions

- ▷ Queuing strategy
- ▷ Call admission control rules
- ▷ Leaky bucket parameters

## Flexibility: Policy Management

- A policy might depend on
  - Type of traffic
  - Time of day
- You don't want to have to configure every single device ...
- ... and to periodically change its configuration

## COPS (Common Open Policy Service)

### Automatic policy distribution

- Network devices retrieve policies from a server
  - Distribution model
- A server actively installs policies into devices
  - Provisioning model

## Internet Quality of Service Support Frameworks IntServ and DiffServ



## Internet's Ambitious Solution: Integrated Services (IntServ)

### Features

- Per-flow resource reservation
  - RSVP: Resource reSerVation Protocol
- Guaranteed quality of service
  - Per-flow queuing inside routers

## Internet's Ambitious Solution: Integrated Services (IntServ)

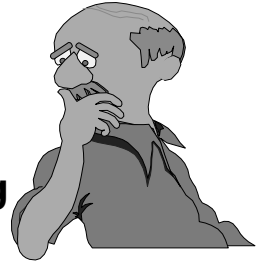
### Limits

- High complexity 
- Low scalability 

## Internet's Ambitious Solution: Integrated Services (IntServ)

### State of the art

- Standard completed
- Implemented by router vendors
  - RSVP message handling
  - Queuing algorithms (?)
- Unusable on a large scale (public networks)



## Lowering Ambitions: Differentiated Services (DiffServ)

- No quality of service guarantees
- No resource reservation
- Different service to different types (class) of traffic: class of service
  - DS (DiffServ) field
  - Per-class queuing

## Lowering Ambitions: Differentiated Services (DiffServ)

### How

- Network engineering
- Traffic engineering
- Access control at the boundaries
  - Policing

# Lowering Ambitions: Differentiated Services (DiffServ)

## Features

→ **Low efficiency**   
→ Large fraction of traffic is  
best- effort

→ **Simplicity and scalability** 

→ **Increasingly used**  
→ IP telephony

